

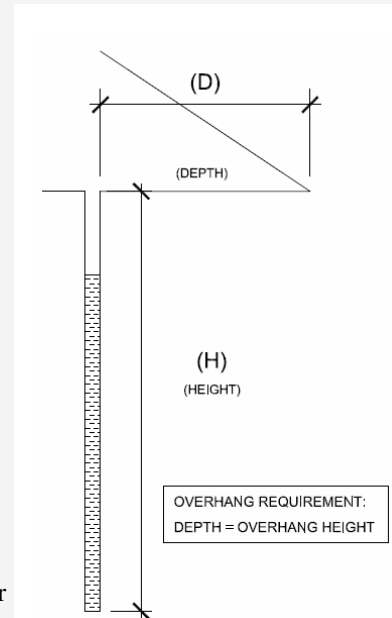
# GLENVIEW DOORS LIMITED WARRANTY (CALIFORNIA ONLY)

THIS CERTIFICATE OF LIMITED WARRANTY, for valuable consideration acknowledged from one party to the other, is a part of the sale transaction for door product(s) (hereinafter may be referred to as "Product") from Glenview Doors, an Illinois corporation (hereinafter, "Company") to the end purchaser making the order and paying for the Product (hereinafter, "Customer"). This Warranty is effective on or after September 1<sup>st</sup>, 2019, for use in the state of California only.

**General:** We warrant to the original owner, if your Glenview Door product exhibits a defect in material or workmanship within the specified periods from date of purchase as shown below, we will, at our option, repair, replace, or refund the price of the product or component in accordance with the terms of the limited warranty. Labor for removal, installation, and disposal related to replacement units or components is not included.

## Overhang Requirement:

- Overhang **required** for any 5 year warranty. (recommended for all doors)
- Overhang projection (D) must be greater than or equal to the overhang height (H). For example, if the measurement from the base of the door to the bottom of the overhang is 10 feet, then the overhang should extend at least 10 feet.
- Doors with a southern, southwestern, southeastern, or western exposure will require more frequent maintenance. Doors without appropriate overhang may also experience various performance problems such as finish deterioration, veneer and wood splitting, moulding shrinkage and separation, and water penetration.



**Factory pre-finish:** We warrant the factory-applied finish on our doors against peeling, checking, or cracking for the periods shown below. Should the factory finish prove defective, we will, at our option, replace or refinish the door, or pay up to \$350 per opening to the original owner.

Factory Pre-Finished Product	Coverage - No Roof Overhang	Coverage with Roof Overhang
Euro-Technology Wood Exterior Doors	1 year	5 years
Euro-Technology Aluma-Shield Doors	3 years	5 years

**Door Slabs:** We warrant our door slabs including any glass inserts, hardware, and accessories provided and installed by us as follows:

Door Slab	Coverage - No Roof Overhang	Coverage with Roof Overhang
Euro-Technology Wood Exterior Doors	1 year	5 years
Euro-Technology Aluma-Shield Doors	3 years	5 years

**Door Frames:** We warrant our door frames as follows:

Door Frame	Coverage - No Roof Overhang	Coverage with Roof Overhang
Euro-Technology Wood Exterior Doors	1 year	5 years
Euro-Technology Aluma-Shield Doors	3 years	5 years

## Glass Components:

- Glenview Doors, Inc. does not warrant any product against glass breakage or glass damage for any reason.
- The glass panel limited warranty shall be void if the unit has not been stored, installed, and maintained in a reasonable and workmanlike manner.
- All beveled glass and textured glass panels are hand-made, and the decorative process may cause natural, bubble-like areas to form in the glass. Bubbles, lines, slight surface deviations or discolorations are characteristics of all fine hand-crafted glass and therefore are not considered imperfections.
- Slight imperfections or wavy distortions in the glass that do not impair structural integrity are not considered defects.

**Transferability:** This warranty is not transferrable.

***Do not hang or finish a defective door, if you plan to return it. The following are the limitations not to be considered defects and not covered by this limited warranty:***

1. Because all doors are natural wood, some discoloration and natural grain textures are considered acceptable.
2. Warp is any distortion in the door itself and does not refer to the relationship of the door to the frame or jamb in which it is hung. The term warp shall include, bow, cup, and twist. In measuring the amount of warp present in a door, the following method must be used. Bow, cup, and twist are measured by placing a straight edge, taunt wire, or string on the suspected concave face of the door at any angle (i.e., horizontally, vertically, and diagonally.) The measurement of bow, cup, and twist is made at the point of maximum distance between the bottom of the straightedge, taunt wire or string and the face of the door. Warp shall not be considered a defect for a 6'8" door unless it exceeds a 1/4" in the plane of the door. Warp shall not be considered a defect for an 8'0" door unless it exceeds 3/8" in the plane of the door. No doors taller than 8' or slabs wider than 42" shall be warranted. Action on any claimed warpage may be deferred at the option of Glenview Doors, Inc. for a period of up to 12 months, since it is not uncommon for a temporary warp condition to occur as the door adjusts to local climate.
3. Trimming of door more than 1/2" in the width from either side of the door and 1" on the height (top or bottom) of the door.
4. Doors which are improperly installed, hung or do not swing freely. We strongly recommend that the doors are installed by the interior trim contractor.
5. Exposed to extreme weather conditions including, but not limited to, the following: where snow conditions exist, the door must be installed at least six inches above the porch or stoop in order to prevent snow buildup, and installation of door in prolonged direct sunlight, as typically occurs in South and Southwest exposures.
6. Damage resulting from any cause beyond the control of Glenview Doors, Inc. including, but not limited to, damage caused by normal wear and tear of doors or its components, improper storage, installation or maintenance, elements penetration resulting from improper caulking or installation, misuse, abuse, accident, mishandling, fire, flood, earthquake, storm, tornado, or any other act of nature (see "handling and maintenance" for more information).
7. Glenview Doors, Inc. specifically disclaims and voids the warranty in the event of doors being transported in any manner inconsistent with or contradictory to our personnel's recommendations, e.g., without limitations, not properly positioned or unsecured.
8. Any door that has not been sealed and finished in substantially the same manner on all six sides of the door. Bore holes, mortise pockets, and any other trimming of the door must be sealed and finished for this warranty to take effect.
9. Except for those doors of the original design, any additional component or hardware built into the door is not warranted in any manner.
10. Damage caused by installation of any storm door or combination door, which causes damaging heat buildup. Damage caused by heat buildup and inadequate conditions as a result of covering doors, among other materials, in plastic or insulation materials blocking air circulation and creating other negative effects. Wood doors are very sensitive to extreme climatic conditions and we specifically advise against covering the doors in plastic during construction process, and to provide adequate air circulation at all times.
11. For red oak doors, mineral lines and sound knots are acceptable when evenly spread throughout the door.
12. For unfinished doors, any and all problems related to improper finishing of all surfaces and panel edges, variation in texture due to finishing, or finishing the door with high gloss of dark colors or use of polyurethane.
13. For unfinished doors, failure to fully seal and finish all six sides, including the back of hinges, with oil base, and NOT water based, sealer or paint within 72 hours of receiving the door.
14. Natural characteristics of unfinished wood movement are not warranted: wood doors are susceptible to expansion and contraction partially caused by temperature and humidity variations. Small surface checking or slight shrinking, which may cause tiny cracks at the joints, may occur under these conditions.
15. Condensation or damage as a result of condensation
16. Damage or misuse caused by the third parties, including, but not limited to attempted repair by parties other than authorized personnel of Glenview Doors, Inc., or any causes beyond the control of Glenview Doors, Inc.
17. Screen damage due to normal wear and tear, misuse, abuse, or insect or animal activity.
18. Normal wear and tear to hardware and naturally occurring changes to hardware finishes (e.g., corrosion or tarnishing)
19. Labor for removal, installation, and disposal related to replacement units or components is not included.

***Except as set forth above, Glenview Doors, Inc. offers no other warranty, express or implied, with respect to the product.***

**PROCEDURE** - If you have a problem with your Glenview Door, immediately upon discovery, contact the dealer from whom you purchased. All warranty claims must be presented as outlined above, within the warranty period for the specific product. Glenview Doors, Inc. will not honor limited warranty claims made prior to payment in full for the warranted product. Upon validation by Glenview Doors, Inc. of any claim, Glenview Doors, Inc. will at its option:

- Repair the product, and return it FOB our Elk Grove, Illinois, facility, freight collect; or
- Furnish a comparable replacement product FOB our Elk Grove, Illinois, facility, freight collect; or
- Refund the purchase price paid for the product by the original purchaser of the product.

Glenview Doors, Inc. is not responsible for any losses, and expressly disclaims and denies any and all liability, including, but not limited to, injuries to persons and property of others during delivery and subsequent handling of doors by customers.



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